



March 20, 2020

Please note United Scaffold is operating until further notice.

The health and safety of our United Scaffold team members, our community and our customers are of the utmost importance to us and we are taking the following precautions to maintain social distancing keeping you and our employees safe at this critical time while continuing to provide all of the United Scaffold products and services you rely on in a timely manner.

1. **United Scaffolds Doors/Gates are closed to the General Public.**
2. **All United Scaffold Products & Services remain available to you by appointment. Please pre-book all pick-up, deliveries and returns by:**
 - a. Phoning our main line at 604-294-3400
 - b. Email: info@unitedscaffold.ca
 - c. Phone or email your usual United Scaffold sales representative exactly as you have done before.
 - d. Through our website contact form at <https://www.unitedscaffold.ca/contact-us.php>
3. **Scheduling Pick-ups, Deliveries and Returns**
 - a. Once your order is placed & ready a United Scaffold representative will contact you with the time(s) available for pick-up, delivery or return and schedule.

What we are doing

- Social distancing is being enhanced by:
 - o Regular Hand washing/sanitizing,
 - o Limiting crew sizes & crossover between crews,
 - o Wearing and exchanging protective gloves throughout the day, and
 - o Ending the cordial practice of hand shanking.
- Our office is fully cleaned every week, and sanitization on hand for daily cleaning throughout the building. Team members are actively using them.
- Our vehicles are being wiped down and sanitized.
- Any team members displaying symptoms will self-quarantine as directed by the Canadian government.
- All team members who have been in close contact with anyone exhibiting those same symptoms are asked to self-quarantine.
- No team members exhibiting these symptoms will be sent to your site or business.
- All team members exhibiting symptoms beyond a mild cold will contact 811 for guidance and be tested if required.

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